

NVQ LEVEL 3

Leisure Management for Supervisors



This qualification is aimed at anyone on the park who has a supervisory role – on a large park they could work in sales, administration, retail, entertainment, maintenance or any other specialism. On a smaller park they could be a trainee or junior manager. You don't have to complete level 2 first – NVOs are assessed on work currently being undertaken.

As this is a supervisory qualification, candidates have to achieve 9 rather than 7 units, and the standard is more challenging than that of Operational Services (Caravan Parks) Level 2.

All candidates must complete the four compulsory core units:

- Managing yourself
- Leadership
- Ensuring a culture of health & safety
- Customer service within the team

The candidate must then choose 5 optional units that will include, amongst others:

- Project management
- Environmental conservation
- Managing change
- Staff recruitment
- Allocating and monitoring work
- Efficient use of resources
- Maintenance supervision
- Marketing
- Handling money
- Sales
- Planning and organising services

Assessments are carried out on the park - Assessors bring out what the candidates know and can do, and share training points too

Course Cost:

Training Coordinator

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